



# Privacy Policy

## TabTrade (TabTrade Ltd.)

**Date:** 23 January 2026  
**Company:** TabTrade (TabTrade Ltd.)  
**IBC:** 2025-00919  
**Address:** Ground Floor, The Sotheby Building  
Rodney Village, Rodney Bay  
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Trading CFDs and margin foreign exchange involves a high degree of risk and is not suitable for all investors. Leveraged trading carries the possibility of losses that may exceed your initial investment. You should carefully consider your investment objectives, level of experience, and risk appetite before engaging in trading. You do not own or have rights in the underlying assets. Past performance is not a reliable indicator of future results, and tax laws are subject to change. All information provided on this website is general in nature and does not take into account your personal circumstances. We strongly recommend that you seek independent advice if necessary, and read our legal documents carefully before trading with us.

Licensing & Regulation : TabTrade Ltd is incorporated and registered in Saint Lucia under the International Business Companies Act, with its registered office at Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet LC01 401, Saint Lucia (Registration Number: 2025-00919). The company operates in accordance with applicable laws and maintains internal policies and procedures designed to support Anti-Money Laundering (AML) and Counter-Financing of Terrorism (CFT) standards, segregation of client funds, and the secure handling of customer data.

Insert Money Ltd (HE487167), a Cyprus-incorporated company, facilitates certain administrative and payment-related functions on behalf of TabTrade Ltd (2025-00919). Insert Money Ltd does not offer or provide any financial, investment, or payment services regulated under Cyprus or EU law.

## 1. Introduction

This policy explains how TabTrade Ltd. ("TabTrade", "we", "our", "us") gathers, uses, stores, and Discloses your Personal Data and Sensitive Data in compliance with applicable data protection and privacy laws in Saint Lucia, as well as international best practices.

Your privacy matters to us, and we take the protection of your Personal Data seriously.

## 2. Definitions

In this document, the following terms shall have the meanings set forth below, unless the context requires otherwise or unless otherwise specified:

"Disclose" means the sharing of Personal Data with external parties.

"Personal Data" means any information, preferences or opinions that identify you as an individual, or can be combined with other information to identify you including, but not limited to, names, addresses, email addresses, and phone numbers.

"Sensitive Data" means a subset of Personal Data including, but not limited to, your racial or ethnic origin, political opinions, religious or philosophical beliefs, membership of professional or trade associations, sexual orientation, criminal record, health information, genetic data, biometric information, or biometric templates.

## 3. How We Use Your Personal Data

We gather Personal Data so that we can provide you with our financial products and services and to ensure we comply with our legal and regulatory obligations.

The information we gather allows us to:

- a. establish and administer your account with us;
- b. verify your identity in accordance with anti-money laundering and counter-terrorism financing requirements;
- c. process transactions, including deposits, withdrawals, and trades;
- d. monitor, support, and improve the operation of our trading platforms and systems;
- e. provide you with information about your account, our services, and relevant market updates;
- f. develop and improve the products and services we offer;
- g. assess and manage risks related to our business and our clients;
- h. perform compliance monitoring; and
- i. comply with the laws, rules and guidelines of the FSRA and other applicable authorities.

We may also gather Personal Data so that we can inform you about products and services offered by us or our partners, unless you have chosen to opt out of receiving marketing communications.

Without this information, or if it is incomplete or inaccurate, we may not be able to:

- a. open or maintain your account;
- b. provide you with access to our trading platforms;

- c. process your transactions, including deposits, withdrawals, or trades; or
- d. meet our legal and regulatory obligations, including those under FSRA and AML/CTF laws.

You are responsible for ensuring that the information you provide to us is complete, accurate, and up to date. You must notify us promptly if any of your personal details change.

Where we reasonably believe that the information you have provided is false, misleading, incomplete, or no longer current, we may suspend or restrict your account until satisfactory information is provided.

We are not responsible for any loss you may suffer as a result of your failure to provide complete and accurate information.

## 4. What Personal Data We Gather

The Personal Data we gather about you may include any combination of the following:

- a. identification details such as your name, date of birth, nationality, and contact information (address, email, and phone number);
- b. government-issued identification such as passports, driver's licences, national identity cards, or other documentation acceptable under FSRA and AML/CTF laws;
- c. financial information, including bank account details, credit or debit card information, and details

- d. of your financial position such as income, assets, and liabilities;
- d. information about your trading experience, knowledge of financial products, and investment objectives;
- e. employment details, occupation, and source of funds or wealth;
- f. information provided in account application forms, correspondence, surveys, or through your interactions with our staff;
- g. records of your trading activity, including orders, positions, profits, and losses;
- h. technical information, such as your IP address, device type, operating system, browser type, and activity on our website and trading platforms; or
- i. any other information required to comply with applicable laws or necessary to provide our services.

In some cases, we may also gather Sensitive Data where required by law or where you consent, such as biometric data used in identity verification.

We only gather Personal Data that is reasonably necessary for us to provide our services or to comply with legal and regulatory requirements.

## 5. How We Gather Your Personal Data

We will generally gather Personal Data directly from you when you:

- a. complete an account application form (online or otherwise);

- b. provide identification documents to verify your identity;
- c. communicate with us by telephone, email, live chat, or other channels;
- d. use our website, trading platforms, or mobile applications; or
- e. respond to surveys, promotions, or provide feedback.

We may also gather information indirectly from third parties where it is lawful and reasonable to do so, including:

- a. publicly available sources such as company registers or government databases;
- b. credit reporting agencies or identity verification providers;
- c. fraud prevention and compliance service providers;
- d. your financial institution, payment service provider, or other intermediaries used to process transactions; or
- e. marketing partners or referral agents, where you have been introduced to us.

We may use cookies, tracking technologies, and analytics tools to gather information about your use of our websites and platforms, including your browsing activity, preferences, and device information. This information helps us improve our services and provide you with a better user experience. Please see our Cookie Policy regarding our collection and usage of this data.

In all cases, we will only gather Personal Data by lawful and fair means, and where reasonably necessary to provide our services or meet our regulatory obligations.

If we receive Personal Data we determine is not required to provide our services or to comply with legal obligations, we will take reasonable steps to delete or destroy it, provided it is lawful and reasonable to do so.

If the information is relevant and we keep it, it will be treated in the same way as information you have provided to us directly under this Privacy Policy.

## 6. Your Consent

By opening an account with us, using our website or trading platforms, or by providing us with your Personal Data in any form, you are giving your consent for us to gather, use, store, and Disclose that information in accordance with this Privacy Policy.

You acknowledge that some of the information we gather may be considered Sensitive Data under data protection laws, and you consent to our gathering and use of such information where it is reasonably required for us to provide our services or to meet legal and regulatory obligations.

If you choose not to provide your consent, or later withdraw it, we may not be able to offer you access to our products or services, as certain information is essential for account opening, compliance checks, and the provision of trading services.

You may withdraw your consent at any time. To do so, please email [support@tabtrade.com](mailto:support@tabtrade.com). If you withdraw consent, we may be unable to continue providing some services that rely on that consent.

For legal, accounting, or regulatory reasons, we may be required to retain certain Personal Data for a period of time after you withdraw your consent.

## 7. Disclosure to Third Parties

We may share your Personal Data with external parties where necessary for us to provide our services, or as required by law. These parties may include:

- a. related companies, employees, and authorised representatives;
- b. service providers such as payment processors, technology providers, auditors, and legal advisers;
- c. liquidity providers, brokers, or other financial institutions we work with;
- d. government bodies, regulators, and law enforcement agencies, including the FSRA in Saint Lucia; or
- e. any other third party with your express consent.

Any third party we engage must undertake to protect your Personal Data and only use it for the purposes for which it is Disclosed.

Some of the parties we may Disclose your Personal Data to are located outside of Saint Lucia. This may include service providers in jurisdictions where privacy standards differ.

Where we Disclose information overseas, we will take reasonable steps to ensure that the recipient will protect your information in line with applicable legal and regulatory requirements.

By using our services, you acknowledge that overseas disclosures may occur and consent to such transfers, subject to the protections described above.

## 8. Security of Your Personal Data

We take reasonable steps to protect the Personal Data we hold from misuse, interference, loss, unauthorised access, modification, or disclosure. Security measures may include encryption, access controls, multi-factor authentication, secure storage systems, and regular monitoring of our networks and platforms.

While we take these precautions, you acknowledge that no data transmission or storage system can be guaranteed to be completely secure. We do not accept responsibility for unauthorised access to your Personal Data that is outside our control.

## 9. Managing Your Personal Data

For any Personal Data we hold about you, you may request to:

- a. access it;
- b. update or correct it; or
- c. erase or delete it.

Any request is subject to certain exceptions, as well as our discretion where permitted by law. Where we refuse access, we will provide you with a written explanation of the reasons for refusal and how you may complain about our decision.

To protect your Personal Data we may confirm your identification before releasing the requested information.

We may charge you a reasonable fee to cover the costs of retrieving and providing the information, except where this is not permitted by law.

If you request that we delete or erase Personal Data we hold about you, we will comply with such a request where it is lawful and reasonable to do so. However, we may be required under applicable laws or regulations to retain certain information for a prescribed period, in which case we will continue to hold that information securely until it can lawfully be deleted.

If you wish to access or change your Personal Data, please contact us in writing.

## 10. Complaints

If you have a complaint about how we handle your Personal Data, you should contact us using the details in this Privacy Policy. We will acknowledge your complaint promptly in line with our Complaints Policy and aim to resolve it within 45 days.

If you are not satisfied with our response, you may escalate the matter to the Financial Services Regulatory Authority of Saint Lucia or any other relevant supervisory authority in your jurisdiction.

We take all complaints seriously and will work with you and, if necessary, regulators to resolve issues relating to your privacy.

## 11. How to Contact Us

If you have any questions about this Privacy Policy, or wish to access, correct, or erase your Personal Data, please contact us at:

**Email:** [support@tabtrade.com](mailto:support@tabtrade.com)

**Escalation (Compliance):**  
[compliance@tabtrade.com](mailto:compliance@tabtrade.com)

You may also write to our registered office in Saint Lucia, details of which are published on our website.